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Dear Participating Employer Group:

All dental and vision ID cards were mailed out yesterday to employees homes. Employees should expect to receive them by the end of this week. If members have questions about the dental or vision plans please refer them to the Communication Guide we sent today. The phone numbers and websites are included in the guide. Employees may also access the website to set up a personal account from where they can review enrollment, benefits and claims for the dental and vision plan and view, print or save their ID card.

Attached are the certificates for the High and Low Dental Plans and the Vision Plan. For your reference, Ameritas defines the programs by "classes" as noted below.

Class 1 - Dental Low Plan

Class 2 - Dental High Plan

Class 3 - Vision

The attached documents are quite lengthy so we would recommend you email them to the employees. Within the next day or so we will have them posted to www.egtrust.org or they can now be found on the Ameritas/VSP websites.

Also, we are aware Ameritas/VSP currently only has the employee information loaded. They do not yet have the dependent information loaded but are in the process of doing so. If an employee or provider calls the Ameritas Customer Service, the representative should be able to view the covered dependent on the report they have and add that person manually. Once we work through finalizing the enrollment data structure, all enrollment updates will occur automatically. We appreciate your patience during this time.

Yours in Good Health~

Karen L. Giles

V.P. Client Relations

Meritain Health

Direct: 618.509.6081

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