

# Using Lab Card Products is Easy

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## How it works...

### Member Asks to use Quest Diagnostics at the time of service.

- Member shows their Lab Card and/or insurance card with Lab Card logo
- Member must verbally request to use Quest Diagnostics at the time of their draw
- Routine outpatient lab testing covered under medical plan is eligible for Lab Card discounts

### Physician office or collection site collects specimen and sends to Quest Diagnostics.

- Physician office can call Lab Card client services to schedule pick up
- If physician does not draw in house, patient has the option to locate collection site for draw
- Patient must bring doctor's orders to site and verbally ask for Lab Card program

### Testing is completed by Quest Diagnostics and transmitted to physician.

- Testing is usually completed within 24-48 hours depending upon the services ordered.
- Claim is submitted to member's insurance for payment of discounted rates.
- Member and plan save money!