

## CARE COORDINATORS BY QUANTUM HEALTH

## How to Read Your Member Statement Mark to Market Plan M7

Your member statement is not a bill or invoice. For additional information or question about this statement go to <u>www.egtrust.org</u> and click on the Care Coordinators logo from the home page to email or chat with a Care Coordinator. You may also reach them at 855-452-9997.

Descriptions of the content of the member statement follow.

- Statement period and health tips The statement period is in the upper right-hand corner followed by monthly health tips under the heading "Did You Know?"
- 2. Health Statement Summary

Account Summary. The HRA Employer Contribution is not actually an employer contribution. It is the starting balance of the family in-network claims dollars to be paid by the fully insured carrier (APL). The starting balance will always be \$19,500 (\$6,500 per covered individual).

Account Balances. The HRA Current Balance is the remaining balance (as of the date of the statement) of the family in- network claims dollars to be paid by the fully insured carrier (APL).

Summary of Claims Paid. This includes all claims processed during the statement period broken down by Health Coverage, HRA (amounts paid by fully insured carrier), and Patient Responsibility.

Plan Year Deductibles. Your deductibles for the plan year are broken down into in-network and out-of-network amounts. The individual in-network deductible for Plan M7 is \$600 per individual up to a family maximum of \$1,800. The beginning in-network deductible will always show as \$5267.00. In order to properly allocate payments from the fully insured carrier we must artificially inflate the innetwork deductible by \$4,667.00.

Below is an illustration of the calculation of the in-network claims.

		HEALTH					тые	IS NO	A TO		16032
14	405 Xeniun	Lane Nort	h, Suite 140					12 140	ЛА	DILL	
M	linneapolis	MN 55441				Statem	ent Period				
							014 - 12/31/3			Print Date	: 01/15/2015
F	onwardin	a Service	Requested			Custom	ner Service	Informati	on		
Forwarding Service Requested						your be savings contact	n Explanation of Benefits, specific information regarding benefit plan overage, and additional result and cost description overage, and additional PRTTAIN and cost description overage and additional PRTTAIN and cost description of the second plane of the second description of the second plane of the second description of the second plane of the second addition of the stables of the safety of the second add kale or cabbage to sadds or soups.				Id cost of the back of les!
			2				Artiche	okes make a	i tasty side	e dish to n	nost meats.
		t Summar	y 🥌								
	ccount Summary RA Rollover			Plan Year Deductibles \$0.00 07/01/2014 - 05/30/2015					In	Network	Out-of-Network
HRA Empl	RA Employer Contribution			\$400.00	Beginning				s	1,500.00	\$5,000.00
FSA Price	SA Prior Year Election			\$0.00	Remaining \$1,500.00					\$5,000.00	
				\$500.00	Summary of Claims Paid						
Account E	ccount Balances				12/01/2014 - 12/31/2014 Paid by Health Coverage				\$0.00		
HRA Current Balance \$400.0				\$400.00	Paid by HRA \$0.00						
	SA Prior Year Balance SA Current Year Balance										
FSA Prior				\$0.00 \$138.56	Paid by FS Patient Res	A				\$341.44 \$0.00	
FSA Prior FSA Curre Monthly Patient Name	r Claim De Claim De Claim Number	etail Date of Service	Provider Name	S138.56	Patient Rer	A sponsibility	Applied to Deductible	Paid by Health Coverage	Paid by HRA	S0.00 Paid by FSA	Patient Responsibility
FSA Prior ' FSA Curre Monthly Patient Name	r Claim De Claim De Claim Number 5999998	Date of Service	Provider Name No Provider Assigned	S138.56	Patient Rep Billed Amount \$11.49	A sponsibility Covered Amount \$11.49	S0.00	Health Coverage \$0.00	HRA \$0.00	S0.00 Paid by FSA S11.49	Responsibility \$0.00
FSA Prior ' FSA Curre Monthly Patient Name	r Claim De Claim De Claim Number	etail Date of Service	Provider Name No Provider	S138.56	Patient Rer	A sponsibility	Deductible	Health Coverage	HRA	S0.00 Paid by FSA	Responsibility
PSA Prior 1 PSA Curre Monthly Patient Name JOHN JOHN JOHN Monthly Plan Year 2014	r Claim De Claim De Claim Number 5999998	Date of Service 12/05/2014 12/05/2014 12/05/2014	Provider Name No Provider Assigned No Provider Assigned Count Da Da	S138.56	Patient Ref Billed Amount 511.49 5329.95 Process Date 12/01/2014 12/01/2014	A sponsibility Covered Amount \$11.49	Deductible \$0.00 \$0.00 Descript Annual E Coverag	Health Coverage \$0.00 \$0.00	HRA \$0.00 \$0.00	\$0.00 Paid by FSA \$11.49 \$329.95	Responsibility \$0.00 \$0.00 \$0.00 \$400.00 CR \$1,000.00
Patient Name OHN OHN OHN OHN OHN	r Claim De Claim De Claim Number 5999998	Date of Service 12/05/2014 12/05/2014 12/05/2014	Provider Name No Provider Assigned No Provider Assigned Count Da Da	S138.56	Patient Ref Billed Amount \$11.49 \$329.95 Process Date 12/01/2014	A sponsibility Covered Amount \$11.49	Deductible \$0.00 \$0.00 Descript Annual E Coverag	Health Coverage \$0.00 \$0.00	HRA \$0.00 \$0.00	\$0.00 Paid by FSA \$11.49 \$329.95	Responsibility   \$0.00   \$0.00   \$0.00   \$0.00   \$0.00   \$0.00   \$0.00   \$0.00
PSA Prior 1 FSA Curre Monthly Patient Name OHN OHN OHN OHN Plan Year 1014 1014	Claim De Claim De Claim Number 5999994 7 Account	Date of Service 12:05/2014 12:05/2014 12:05/2014	Provider Name No Provider Assigned No Provider Assigned Count Da Da	S138.56	Patient Ref Billed Amount 511.49 5329.95 Process Date 12/01/2014 12/01/2014	A sponsibility Covered Amount \$11.49	Deductible \$0.00 \$0.00 Descript Annual E Coverag	Health Coverage \$0.00 \$0.00	HRA \$0.00 \$0.00	\$0.00 Paid by FSA \$11.49 \$329.95	Responsibility \$0.00 \$0.00 \$0.00 \$400.00 CR \$1,000.00
Patient Nonthly Patient Name OHN OHN OHN OHN OHN OHN OHN OHN OHN OHN	r Claim Do Claim Number 599998 599994 7 Account	Date of Service 12/05/2014 12/05/2014 t Detail Ac HP HR	Provider Name No Provider Assigned No Provider Assigned Count Da Da	S133.56 Service FSA FSA	Patent Ref	A sponsibility Covered Amount \$11.49 \$329.95	Deductible \$0.00 \$0.00 Descrip Annual E Coverag BENEFI	Health Coverage \$0.00 \$0.00 \$0.00 imployer Cont o Change r ADJUSTMEI	HRA S0.00 S0.00 nibution	50.00 Paid by F5A \$11.49 \$329.95	Responsibility \$0.00 \$0.00 \$0.00 \$400.00 CR \$400.00 CR \$1,000.00 CR

First	\$600.00	Applied to deductible	\$600.00	*Member Responsibility		
Next	\$4,667.00	Paid at 85%	\$3,967.00	Paid by Fully Insured Carrier (APL)		
	\$4,667.00	Member Pays 15%	\$700.00	*Member Responsibility		
Next	\$2,533.00	Paid at 100%	\$2,533.00	Paid by Fully Insured Carrier (APL)		
Then		Remaining eligible In-Netwo	Paid by Egyptian Trust			

## \*Member Responsibility is a total of \$1,300.00.

## 3. Monthly Claim Detail

The monthly claim detail shows how your claims were processed. Negative amounts reflect adjusted claims. The details include: (a) The patient's name, claim number, date the service was provided, and the name of the provider.

(b) The type of service provided (such as "Medical," "Rx" or "Protected"). If the type of service and provider say "Protected," this means that the patient is a dependent 18 years or older. In such cases, government regulations stipulate that the information may not be shown in order to protect the dependent patient's privacy. Prescription claims will appear on the member statement if paid under the medical plan as opposed to those paid using your prescription drug card at the pharmacy.

(c) The amount billed for services provided.

(d) The amount covered under your plan. If there is an asterisk (\*) after the amount, this indicates the claim was from an out-ofnetwork provider. Generally, you may increase your benefit amount by using in-network providers.

(e) The amount applied to your annual deductible.

(f) The amount paid by your plan. This amount equals the (d) covered amount, minus (e) the amount applied to your deductible, minus any applicable copay, and coinsurance.

(g) This is the amount paid by the fully insured carrier (APL).

(h) The amount of patient responsibility. This reflects the total amount the patient is responsible for paying. This amount does not reflect any copay or other payments made at time of service. You should not make payment to your provider based on the amounts shown on the member statement, but should wait for the provider to send you a bill for the remaining balance.