



*Egyptian Area Schools Employee Benefit Trust
Covered Members Communication Guide*

Important - Please Read: Following is the communication guide for **covered members**. All of the following information is also contained on the ID card issued by the vendor partner noted below. We request members use this guide to contact the appropriate vendor or provider of service. Meritain only submits enrollment to the voluntary carriers and cannot respond to inquiries concerning those programs benefits and this will only result in a delay of services to the member.

Program	Subject Matter	Contact/Partner Name	Phone	Website
All Health Plans	Member questions concerning: * Health Plan benefits * Pre-certifying services * Request Health Plan ID cards * Find a network provider * Procedure Cost Comparisons * Prescription Drug Plan * Any other health plan related questions	Care Coordinators by Quantum Health	855-452-9997	www.eitrust.org Click on this link on the Home Page 
Voluntary Dental	Member questions concerning: * <u>Any Dental</u> Plan questions including * Benefits * Eligibility * Claim questions * Find a network provider	Ameritas	800-487-5553	www.ameritas.com
Voluntary Vision	Member questions concerning: * <u>Any Vision</u> Plan questions including * Benefits * Eligibility * Claim questions * Find a network provider	VSP, Administered by Ameritas	800-877-7195	www.ameritas.com
Basic or Voluntary Life Insurance	Member questions concerning: * Portability or Conversion * Claims Issues * Travel or Beneficiary Resources	Dearborn National Life	713-354-7006	www.eitrust.org Click on the link to the Voluntary Benefits