EGYPTIAN AREA SCHOOLS

EMPLOYEE BENEFIT TRUST

Date: May 4, 2017

From: Egyptian Trust

To: Participating Employer Groups

Subject: EXPRESS SCRIPTS - IMPORTANT INFORMATION

As you are aware, Express Scripts will be the new Pharmacy Benefit Manager beginning June 1, 2017. All parties involved have worked together closely to assure a smooth transition. Following is a summary of what members can expect in the coming weeks. Please feel free to share this information with your covered members.

<u>May 12</u> – Quantum Health will issue new ID cards to all covered members on file at the time they go to print. Cards will be sent to the member homes along with the ID CARD MEMO (click icon below to view). This memo includes the websites and phone numbers for member assistance and explains:

- When members should begin using their new ID card,
- existing home delivery prescriptions will be transferred to Express Scripts,
- medications a member may be taking that are not on the Express Scripts formulary list will be grandfathered until August 31, 2017,
- members will continue to have the option of home delivery or retail pharmacy for maintenance medications,
- members taking a Step Therapy drug in the past 130 days (starting June 1) will be grandfathered and will not have to go through the Step Therapy process for that drug,

Not mentioned in the memo, but important to note: existing prescriptions that required a Prior Authorization will be transferred to Express Scripts and will only require a re-authorization when the original authorization expires.



If any covered member hasn't received their ID card at their home address by May 19th they should contact the Care Coordinators at 855.452.9997 who will be happy to assist. Please remember all address changes should be sent to Meritain Health first as they transmit all updated information to all vendors working with the Trust including Quantum Health and Express Scripts.

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<u>May 17</u> – Express Scripts will mail the "Welcome to Express Scripts!" letter to all members who are enrolled in one of the Egyptian Trust Health Plans. At the point members receive this communication they may go to www.express-scripts.com/welcome and activate their online benefits. Members will only need their member ID printed on their ID card to register.



Members may also download the Express Scripts Mobile App to manage their prescription drug benefits. Click on the document below to find out more.



May 19 – The Egyptian Trust Express Scripts website will become available. This site will be specific to Trust members and will give the member the ability to look at Trust specific benefits, drug costs, copay information, plan information and much more. The link to this site will be included on the egtrust.org website by May 19th.

Week of May 22 – Cost management programs currently in place will continue under the Express Scripts program. However, there are differences between the current programs and the Express Scripts programs. In order to avoid member disruption throughout the transition, certain drugs will be grandfathered and sufficient time will be allowed to make any changes necessary in order for the member to pay the lowest out of pocket amount or copay. Members will receive a letter from Express Scripts if they are taking any drugs in any of the following categories. The letters will explain the reason for the letter and the action that will need to be taken in order to assure they continue to use covered prescription drugs and pay the lowest copay or out of pocket amount.

- members currently taking a specialty medication that will need to be filled at Express Scripts specialty pharmacy (Accredo)
- members taking a drug that requires a Prior Authorization under the Express Scripts program,
- members taking a drug that is not on the Express Scripts preferred formulary list or a drug that is on the excluded list.

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In most cases, the member will have a 90 day period to make the change in order to avoid paying a higher copay or the full cost of the drug.

Members taking a Step Therapy drug in the past 130 days (from June 1) will continue to be covered for that drug.

Click below for a list of questions most frequently asked during a transition to Express Scripts.



Click below for a list of the plans preferred (formulary) drugs. This list is not all-inclusive but lists the most commonly prescribed drugs.



Click below for a list of excluded drugs with an alternative drug that is covered. In most cases, if you fill a prescription for one of these drugs, you will pay the full retail price. Additional covered alternatives may be available and costs for covered alternatives may vary. Log on to express-scripts.com/covered to compare drug prices.



Both the Quantum Health website and egtrust.org will be updated shortly to include all applicable Express Scripts lists and forms including those embedded in this document.

In the meantime, member questions should be directed to the Care Coordinators at (855) 452-9997. As a reminder, Care Coordinators are available Monday – Friday 7:30 a.m – 9:00 p.m. CST. If you call after hours and need to speak to someone about your prescription drug benefits, there will be an automated option to transfer you to Express Scripts 24/7 Member Services.