

DATE: May 5, 2020

TO: All Egyptian Trust Covered Members

Visit our website at <u>http://www.egtrust.org/</u> to view important information regarding your Egyptian Trust benefits and **all future COVID-19 updates**.

RE: Plan Coverage Update for COVID-19 Treatments

The Egyptian Trust continues to closely monitor activity around COVID-19 and remains committed to assisting members through these uncertain times. We have expanded Trust benefits to prevent barriers to access care should you or your covered family members need it. At this time, we are extending coverage of telehealth visits billed by a Blue Cross Blue Shield (BCBS) network PPO provider with no cost share through May 31st. Telehealth visits are services provided via phone call or video conference, replacing an in-person office visit with a medical provider, and include behavioral health services. If you have upcoming appointments scheduled, please reach out to your physician office to see if they are providing a telehealth option. Normal cost share, such as office visit copays or deductible and coinsurance will be waived while this benefit remains in effect.

Below are previously announced COVID-19 benefit enhancements which now include updates made in response to this public health emergency and Illinois' recently extended stay-at-home order:

- Testing to diagnose COVID-19 will be covered with no member cost share as a permanent preventive benefit in all Trust plans;
- Telehealth visits with a BCBS network PPO provider, including behavioral health services, are covered with no member cost share (now in effect through **May 31**st);
- All COVID-19 treatment received April 1st May 31st from a BCBS network PPO provider or as a nonnetwork emergency will have no cost share requirements. Your normal cost share, such as office visits copays or deductible and coinsurance will be waived during this timeframe.

All future benefit updates in response to the COVID-19 situation will be posted on the Egyptian Trust website at <u>www.egtrust.org</u>.

Per CDC recommendations, if you develop symptoms such as fever, cough, and/or difficulty breathing, and have been in close contact with a person known to have COVID-19, or have recently traveled from an area with ongoing spread of COVID-19, please stay home and call your healthcare provider. Older patients and individuals who have severe underlying medical conditions or are immunocompromised should contact their healthcare provider early, even if their illness is mild. If you have severe symptoms, such as persistent pain or pressure in your chest, new confusion or inability to arouse, or bluish lips or face, contact your healthcare provider to seek care immediately. Your doctor will determine if you have signs and symptoms of COVID-19 and whether you should be tested.

For more information on COVID-19 and the symptoms you may experience, please visit the following website: <u>https://www.cdc.gov/coronavirus/2019-ncov/faq.html</u>

If you have any questions concerning your health plan benefits, please contact a BCBSIL Benefits Value Advisor (BVA) Customer Service Representative at 855-686-8517 weekdays from 8 a.m. to 6 p.m. CST.